



Tamborine Mountain State School Parents & Citizens Association
Curtis Rd, North Tamborine, Q 4272
pandc@tambmounss.eq.edu.au

Uniform Shop- Returns and Exchange Policy

New Goods – Not Faulty Goods

Will only be accepted for exchange or refund if they are returned in their original condition and packaging, with an accompanying receipt within 30 days of purchase. Once a garment has been washed we are unable to accept this back for exchange or refund, please check sizing of all garments prior to washing. Once a garment has been washed it is considered second hand.

New Goods – Faulty

Faulty new goods will be exchanged immediately provided they have not been worn, washed or used in anyway.

Worn/Washed/Used Goods – Faulty

If worn/washed/used goods are faulty we will send them back to the supplier for their decision regarding the fault. It is the supplier's discretion to decide if the goods are to be repaired or replaced. All returned goods that have been worn must be washed prior to return. The supplier will not inspect/repair soiled goods.

Endorsed 14 May 2015